

## Why is our approach to staff training so important to you?

- Better trained staff means a consistently higher quality of care.
- Because we have unlimited access to course information, there is never any skimping on training due to cost.
- Training content is written by experts in the field of quality senior care, specifically for caregivers.
- Interactive and dynamic course presentation is fun and reinforces learning.
- Training topics such as dementia care, handling difficult situations, nutrition and hydration ensure your loved ones will receive compassionate care from knowledgeable caregivers.

## At Home Offers Support For Our Family Caregivers

Online educational resources for families

The At Home Independent Living Family Learning Center is a vast educational resource for families with a loved one who is beginning to need care. The Family Learning Center offers over 50 courses relating to the roles, responsibilities and challenges surrounding the care of our elderly loved ones. Topics of our family courses range from understanding signs and symptoms of Alzheimer's disease, managing and coping with challenging behaviors, daily care skills, first aid and even information on how to create engaging activities for your family member.

All of these courses are online and are very easy to use, contact an At Home representative @ 315-579-4663 to gain access.



### Best Trained Best Caregivers Best of Home Care



**Call Us Today:**  
**(315) 579-HOME (4663)**  
[www.athomeindependentliving.com](http://www.athomeindependentliving.com)

### At Home Independent Living, Inc.

4464 Milton Avenue  
Camillus, New York 13031  
Office: 315-579-4663  
Fax: 315-579-4664  
[info@athomeil.com](mailto:info@athomeil.com)



### Our people are our most important resource

Exceptional training for our caregivers...  
Exceptional care for you

## ***The hardest decision THE RIGHT CHOICE***

When you're choosing a care provider for a loved one, one thing makes all the difference: a caring and well-trained staff. Our caregivers have advanced training far beyond the basic orientation offered by other providers. Our unique training extends to the heart as well as the mind.

Because of our commitment to the training of all of our staff members, we've partnered with the Institute for Professional Care Education to provide a uniquely effective approach to staff training and development.

The IPCed approach uses an interactive and dynamic training mode, one proven to be more effective than traditional training.

Our staff is our most important asset. We've chosen to invest in a training program that will provide our clients with the highest possible level of care available.



## ***Training Matters***

The Institute for Professional Care Education's interactive and dynamic approach is so instructionally effective that you can see the immediate and long-term difference.

## ***Why At Home Independent Living is committed to training...***

### ***Higher Level of Service***

Training provides the client with a higher level of service.

A person who is specifically trained in his or her job will provide a consistent, higher level of skilled care.

### ***Boosts Morale***

Training creates a sense of value and boosts morale.

Many studies have shown that staffs who have more training provided feel better prepared to do their work. They feel better about themselves and their own skills because they are equipped to handle more complex and diverse care giving situations.

### ***Less Staff Turnover***

Training reduces staff turnover.

Training increases caregiver retention. When staff who know a client's normal pattern leave, replacement staff may not notice when something is not quite right. High turnover results in increased health problems among clients and decreased satisfaction among family members. Trained caregivers feel invested in the company and their clients.

### ***Stimulates Growth***

Training stimulates growth.

Staff will only stretch to become the best they can be if you present them with challenges and opportunities for growth. Companies who don't train or provide poor training to their staff may become mediocre. We stand out from the rest by offering exceptional staff training opportunities.

In a dynamic approach to staff training, we have partnered with:



For more information about the Institute for Professional Care Education, please visit them at [www.ipced.com](http://www.ipced.com)



## ***The IPCed Difference***

We pride ourselves on hiring people for their compassion, patience and flexibility. But we know this isn't all it takes to provide you with the best care possible. They also need excellent training and expertise in the field of caregiving. Not all training is created equally. The experts at IPCed provide quality training for quality care.